NYC

AUTHORIZED PARKING
Permit and Customer Service

Home

NEW YORK CITY
DOT

Select language

English

Need a parking permit?
Sign in & apply permits

Username / Email Address

Forgot Username?   Forgot Password?

Continue

Not a user?   **Create an Account**

Are you a Physician?   **Upload Here**

Lost or Stolen?
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Learn More

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For Individuals

NYC Parking Permit for People with Disabilities (NYC – PPPD)
Issued to people who has a disability that severely and permanently impairs mobility

Learn More

NYS Parking Permit, Blue and Red Hang Tag (NYS - Hang Tag)
Issued to people who has a disability that severely and permanently impairs mobility

Learn More

For Government Agencies

For External Organizations

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Your account has been deactivated. Please contact customer support at 111-222-3344 to get more information.

Continue

Not a user?　　**Create an Account**

Are you a Physician?　　**Upload Here**

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˅ For Individuals

˄ For Government Agencies

Agency Business Parking Permit (ABPP)
Issued to government employees who need to park while conducting official business, valid for three hour parking in No Parking

Learn More

Citywide Agency Parking Permit (CAPP)
Issued to Commissioners, Agency Heads, First and Second in Command, Elected Officials, FDNY and DOI

Learn More

Agency Authorized On- Street Parking Permit (AAOSP)
Issued to government employees, teachers and private school facilities to travel between multiple facilities

Learn More

˅ For External Organizations

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Permit and Customer Service

Home

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Need a parking permit?

Sign in & apply permits

Username / Email Address

Forgot Username?   Forgot Password?

Your account has been temporarily locked because you have reached the maximum number of unsuccessful attempts. Please try after 1 hour or contact customer support at 111-222-3344 to unlock your account.

Continue

Not a user?   **Create an Account**

Are you a Physician?   **Upload Here**

Lost or Stolen?

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∨ For Individuals

∧ For Government Agencies

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Learn More

∨ For External Organizations

Select language

English ▼

Upload Medical Documents

📝 All fields on this form are mandatory unless indicated as optional.

Physician Information

First Name
First Name

Last Name
Last Name

Physician License Number
Physician License Number

Physician License State
Physician License State

Applicant Information

First Name
First Name

Middle Name
Last Name

Last Name
Last Name

Date of Birth
Date of Birth 📅

Identification Document Type
United States ▼

Identification Document Number
Document Number

Select Permit Type

⦿ PPPD State   ○ PPPD City

Documents to Upload

Medical Certificate   Photo of Disability Plate

Tax Document

Browse

Uploaded Document	File Type	
File 1.pdf	Disability Plate ▼	🗑
Document note		
File 1.pdf	Disability Plate ▼	🗑
Document note		
File 1.pdf	Disability Plate ▼	🗑
Document note		

Submit

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Permit and Customer Service

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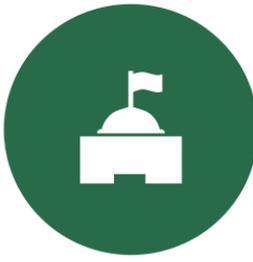Thank you for choosing APA! Select an option that best suits your needs.

< Back

Create an Account

All users need to create an account. Please use your official email address to create an account if you are representing an organization.

Create

Register Agency

Please click the button below to register your agency.

Learn more about Agency Permits

Register

Register Organization

Please click the button below to register your organization.

Learn more about Organization Permits

Register

NYC

Select language

English ▾

Your account setup is just a minute away.

‹ Back

Create an Account

Username or Email Address

Username or Email Address

This username is available.

Check Availability

Individual Account

👤

You can apply for individual disability permits.

Government Account

🏛

You can manage your government agency in a designated role and apply for eligible permits.

Organization Account

🏢

You can manage your Organization in a designated role and apply for eligible permits.

Continue

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👤 **Create an Account**

Profile Details
View General Instructions

- Form should take 5-10 minutes to complete
- All answers must be in English
- You will need to upload a photo of a drivers license, state ID, or municipal ID to prove your identity.

  We respect your privacy and will not use your info for any purposes

First Name

First Name

Last Name

Last Name

Middle Name

Middle Name

Username

Jdoe@123

✓ This username is available.

Password

Password

Confirm Password

Confirm Password

Security Questions
View General Instructions

Security Question 1

Document Type ▼

Your Answer

Answer

Security Question 2

Document Type ▼

Your Answer

Answer

Security Question 3

Document Type ▼

Your Answer

Answer

☐ I certify that the information contained in this application is correct to the best of my knowledge.

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Home

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Create an Account

Profile Details

View General Instructions

First Name

First Name

Last Name

Last Name

Middle Name

Middle Name

Username

Jdoe@123

Sorry, this username is taken just now. Please type another one.

Password

Password

Confirm Password

Confirm Password

Security Questions

View General Instructions

Security Question 1

Document Type ▼

Your Answer

Answer

Security Question 2

Document Type ▼

Your Answer

Answer

Security Question 3

Document Type ▼

Your Answer

Answer

☐ I certify that the information contained in this application is correct to the best of my knowledge.

Create Account

AUTHORIZED PARKING

Permit and Customer Service

Account created Successfully

Here's Next...

1.Please Sign in with your new credentials.

2.Complete your profile information.

3.Start applying for permits.

AUTHORIZED PARKING
Permit and Customer Service

Home

Select language

English ▼

Forgot Username?

Please provide the following details. If your profile information is incomplete, please call DOT Customer Support at 111-222-3344. If you are representing an agency or an organization, your official email address is your Username.

Document Type

Document Type ▼

Document Number

Document Number

Cancel   Next

Select language

English ▼

We have sent your username information to the registered email address. Please check your inbox.

Forgot Username?

Please provide the following details. If your profile info is incomplete, please call DOT Customer Support at 111-222-3344. If you are representing an agency or an organization, your official email address is your Username.

Document Type

Document Type ▼

Document Number

Document Number

Cancel Next

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Select language

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Forgot Username?

Please provide the following details. If your profile information is incomplete, please call DOT Customer Support at 111-222-3344. If you are representing an agency or an organization, your official email address is your Username.

Document Type

Document Type ▼

Document Number

Document Number

The Document Type/Number you entered does not have an email address associated with it. Please submit the following details to retrieve your username.

Please provide answers to the following security questions.

What Street did you grow up on?

Security answer 1

What is the name of your first pet?

Security answer 2

Cancel   Next

AUTHORIZED PARKING
Permit and Customer Service

Home

Select language

English ▼

The username of your account is iamjohndoe.

Forgot Username?

Please provide the following details. If your profile information is incomplete, please call DOT Customer Support at 111-222-3344. If you are representing an agency or an organization, your official email address is your Username.

Document Type

Document Type ▼

Document Number

Document Number

The Document Type/Number you entered does not have an email address associated with it. Please submit the following details to retrieve your username.

Please provide answers to the following security questions.

What Street did you grow up on?

Security answer 1

What is the name of your first pet?

Security answer 2

Cancel   Next

NEW YORK CITY

Select language

English ▾

‹ Back

🅿 **Register Government Agency**

Lookup Government Agency

View General Instructions

Lookup Government Agency

Enter agency code or agency name

☐ Can't find Agency?

Agency Name

Agency Name

Agency Code

Agency Code

Agency Information
View General Instructions

Agency Type

◯ New York City

◯ New York State

◯ Federal

◯ Other Govt. Agency

Street Address

Street Address

Apt/Flr/Ste Number

Apt/Flr/Ste Number

Country

United States ▾

State

New York ▾

City

City

ZIP/Postal Code

ZIP/Postal Code

Borough

Borough ▾

Eligible Permits to Apply

(Please select at least one)

View General Instructions

☑ HTP   ☑ AAOSP

☐ ABPP   ☐ CAPP

Primary Contact Details
View General Instructions

First Name

First Name

Last Name

Last Name

Email Address

Email Address

Contact Number

Contact Number

Permit Documents
View General Instructions

Select Files

Uploaded File	File Type	
File 1.pdf	Select file type ▾	🗑
Document note		
File 1.pdf	Disability Plate ▾	🗑
Document note		
File 1.pdf	Disability Plate ▾	🗑
Document note		

☐ I certify that the information contained in this application is correct to the best of my knowledge. I understand that the misrepresentation or omission of facts called for is cause for dismissal of the application or rejection of permit without any prior notice.

Create Agency

Select language

English ▼

‹ Back

📅 Register an Organization

Organization Information
View General Instructions

Organization Name
First Name

Street Address
Street Address

Apt/Flr/Ste Number
Apt/Flr/Ste Number

Country
United States ▼

State
New York ▼

City
City

ZIP/Postal Code
ZIP/Postal Code

Borough
Borough ▼

Eligible Permits to Apply
(Please select at least one)
View General Instructions

☑ NYS PPPD   ☑ AAOSP

☐ Street Travel   ☐ Highway Travel

☐ AOSPP   ☐ Single-use On Street

☐ Express Lane   ☐ 9/11 Bus

☐ Clergy

Organization Type
Select Organization Type ▼

Non-Profit Organization

○ DFTA

○ VAS

○ N/A

Primary Contact Details
View General Instructions

First Name
First Name

Last Name
Last Name

Email Address
Email Address

Contact Number
Contact Number

Permit Documents   View General Instructions

Select Files

Uploaded File	File Type	
File 1.pdf	Select file type ▼	🗑
Document note		
File 1.pdf	Disability Plate ▼	🗑
Document note		
File 1.pdf	Disability Plate ▼	🗑
Document note		

☐ I certify that the information contained in this application is correct to the best of my knowledge. I understand that the misrepresentation or omission of facts called for is cause for dismissal of the application or rejection of permit without any prior notice.

Create Organization

NYC

Select language

English ▼

Your account setup is just a minute away.

‹ Back

Create an Account

Username or Email Address

Username or Email Address

This email address is available.

Check Availability

Individual Account

You can apply for individual disability permits.

Government Account

You can manage your government agency in a designated role and apply for eligible permits.

Organization Account

You can manage your Organization in a designated role and apply for eligible permits.

Continue

NEW YORK CITY DOT

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English ▼

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🧑 **Government Account**

You can represent your government agency in one or more designated roles. [Know what all you can do in APA](#).

Contact

- Register/manage your agency.
- Add divisions to your agency.
- Assign liaisons to divisions.

Liaison

- Apply for agency permits.
- Track the status of your permit applications.

Approver

- Review ABPP Permit Application for private vehicles.
- Track the status of ABPP permit applications.

Continue

AUTHORIZED PARKING
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Select language

English ▼

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🏛 **Government Account**

Your agency is already setup in APA and you can login with your agency credentials. Please click Continue to Sign in.

You can represent your government agency in one or more designated roles. Know what all you can do in APA.

Contact

- Register/manage your agency.
- Add divisions to your agency.
- Assign liaisons to divisions.

Liaison

- Apply for agency permits.
- Track the status of your permit applications.

Approver

- Review ABPP Permit Application for private vehicles.
- Track the status of ABPP permit applications.

Continue

Select language

English ▼

< Back

🖐 **Government Account**

Profile Details   View General Instructions

- Form should take 5-10 minutes to complete

- All answers must be in English

- You will need to upload a photo of a drivers license, state ID, or municipal ID to prove your identity.

  We respect your privacy and will not use your info for any purposes

---

First Name
First Name

Last Name
Last Name

Middle Name
Middle Name

Username
Jdoe@doc.nyc.gov

This email address is available.

Password
Password

Confirm Password
Confirm Password

☐ I certify that the information contained in this application is correct to the best of my knowledge.

Create Account

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Select language

English ▼

Forgot Password?

Please enter email address or username associated with your account and we'll send a link to reset your password. If you are part of an agency, please contact your admin to reset Password. Please check if your agency is listed here.

Email Address

Email Address

OR

Username

Username

Cancel

Next

NEW YORK CITY DOT

AUTHORIZED PARKING
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Home

Select language

English ▾

Forgot Password?

Please enter email address or username associated with your account and we'll send a link to reset your password. If you are part of an agency, please contact your admin to reset Password. Please check if your agency is listed here.

Email Address

Email Address

OR

Username

Username

Please provide answers to the following security questions.

What Street did you grow up on?

Security answer 1

What is the name of your first pet?

Security answer 2

Cancel   Next

AUTHORIZED PARKING

NEW YORK CITY DOT

Permit and Customer Service

Home

Select language

English ▼

Please contact your Agency admin to reset password.

Forgot Password?

Please enter email address or username associated with your account and we'll send a link to reset your password. If you are part of an agency, please contact your admin to reset Password. Please check if your agency is listed here.

Email Address

Email Address

OR

Username

Username

Cancel   Next

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Home

Select language

English ▾

Please check your inbox. We have sent you a link to reset your password.

Return to Home

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Select language

English ▼

Reset Password

Password must be at least 8 characters and must be a combination of upper case, lower case, numbers and special characters.

New password

Repeat new password

Cancel

Next

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Select language

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Your account setup is just a minute away.

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Create an Account

Username or Email Address

Username or Email Address

This email address is available.

Check Availability

Individual Account

You can apply for individual disability permits.

Government Account

You can manage your government agency in a designated role and apply for eligible permits.

Organization Account

You can manage your Organization in a designated role and apply for eligible permits.

Continue

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Select language

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🏢 **Organization Account**

You can represent your government agency in one or more designated roles. [Know what all you can do in APA](#).

Contact

- Register/manage your Organization and add divisions.
- Assign liaisons to divisions.

Liaison

- Apply for Organization permits.
- Track the status of your permit applications.

Approver

- Apply for individual disability permits.
- Track the status of ABPP permit applications.

Continue

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🏢 **Organization Account**

Profile Details   View General Instructions

- Form should take 5-10 minutes to complete

- All answers must be in English

- You will need to upload a photo of a drivers license, state ID, or municipal ID to prove your identity.

  We respect your privacy and will not use your info for any purposes

---

First Name
First Name

Last Name
Last Name

Middle Name
Middle Name

Username
Jdoe@smilefoundation.com

This email address is available.

Password
Password

Confirm Password
Confirm Password

☐ **I certify that the information contained in this application is correct to the best of my knowledge.**

Create Account

Account created Successfully

Here's Next...

1.Please check your email for confirmation of your account creation.

2.You will find a link in the email which upon clicking will take you to your newly created account.

3.You can then Sign in with your new credentials and complete your profile.

Lost or Stolen?

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